



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

2645A
#3
VT
1/16/04

In re Application of: Zheng Fang :
: Group Art Unit: 2645
Application No. 09/834,861 :
: Examiner: Anwah, Olisa
Filed: April 13, 2001 :
: Attorney Docket No.: 39362-0065
For: CUSTOMER PREMISES :
EQUIPMENT THAT CAN SUPPORT :
MULTIPLE CONTROL :
LANGUAGES OR MULTIPLE CALL :
AGENTS :

RESPONSE TO OFFICE ACTION

RECEIVED

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

JAN 12 2004
Technology Center 2600

Sir:

In response to the Office Action mailed on November 13, 2003, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 7 of this paper.

CERTIFICATE OF MAILING (37 C.F.R. § 1.8)

I hereby certify that this paper, and the papers and/or fees referred to herein as transmitted, submitted or enclosed, are being deposited on the date shown below with the U.S. Postal Service with sufficient postage as first-class mail in an envelope addressed to the Mail Stop Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Name Daniel H. Golub Signature [Signature] Date of Deposit January 6, 2004